

## **Corporate Director's Overview** (Enterprise, Planning and Infrastructure)

Progress continues to be made towards producing a Performance Report which is fully representative of the new Enterprise, Planning and Infrastructure Service. Where feasible we have incorporated information relating to all areas of the Service.

However, this has not proven possible for certain indicators, where updates to corporate systems, including the re-alignment of staff e-records to replicate the new structure, have been scheduled to take place subsequent to our reporting deadline.

This has had a direct impact on the monitoring of Absence Management, an issue highlighted previously by Committee, meaning we have been unable to provide an update in the main report.

However a smooth transition to the new structure should ensure availability of a detailed report for the next cycle.

As instructed, we have amended our targeted days lost through sickness to 10 days per employee from the previous figure of 11.3 days. Details pertaining to performance in relation to Street Light repairs in the city centre will be presented at the meeting of the Committee.

Again we have excluded from the main body of the report those indicators reported on an annual basis and those other indicators we are unable to report on at this time at an Enterprise, Planning and Infrastructure level, namely Written Queries and Priority Training.